



## Your Question ▾

**Article 00024**

**Problem or Question:**

How To Deal With Error 1931 During The Net Report Installation Process

## Quick Info ▾

**Found In:**

Net Report Version 3.0

**Article Last Updated:**

Thursday July 22, 2004

## Product Information ▾

The information in this article applies to:

**Product:**

Net Report

**Version:**

3.0

**[Device or Interface]:**

N/A

## Symptoms ▾

**Problem Type:**

Error 1931 appears during the Net Report Installation Procedure.

**Replication Context:**

Installation Procedure

**Error Message:**

1931

## Net Report Answer ▾

**Cause:**

The NetReport 3.00 installation procedure may report a "1931" error because it attempts to update a system file, which is not allowed on some systems.

**Resolution or Work Around:**

The error can be ignored. Simply click OK in the window which displays this 1931 error.

**Status:**

This behavior is by design.

**See Also:**

Net Report Knowledge Base